



UNIDADE DE GESTÃO DE PROJECTOS ESPECIAIS

HEALTH SECURITY PROJECT IN WEST AND CENTRAL ÁFRICA

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Country: Republic of Cabo Verde

Name of Project: Health Security Program in Western and Central Africa Project

Contract Title: Purchase of Two (2) Computed Axial Tomography (CAT) Scanners (128 Slices) and two (2) Contrast Injector Pumps

Credit No.: IDA-74540 | P179078

RFB Reference No.: 040/HSP/UGPE

CLARIFICATION no. 1

QUESTION N° 1: *The manufacturers of the requested equipment have informed us that they don't have a local representative for after-sales services at Cape Verde. Please inform how bidders should perform after-sales services if technicians are not stationed at Cape Verde. Is it possible that staff of both hospitals will be trained, so that they can perform the maintenance during the warranty period. The technician of the manufacturer can assist your staff with remote support*

ANSWER N°1: It is acceptable that bidders provide after-sales services even if they do not have technicians based in Cape Verde. The bidder must provide local training to the Ministry of Health's technical staff and, whenever necessary, ensure remote technical support during the warranty period. If required, the bidder shall also ensure the dispatch of a qualified technician to the facilities in cases where on-site intervention is indispensable.

UGPE, February 27, 2026