



UNIDADE DE GESTÃO DE PROJECTOS ESPECIAIS

Av. China, Edif. Tribunal Constitucional, 3º andar
CP: 145, Chã-d'Areia, Cidade da Praia, Cabo Verde
Telefones: (+238) 261 75 84 / 261 59 39
Fax: (+238) 261 59 39

www.governo.cv

**REPUBLIC OF CABO VERDE
MINISTÉRIO DAS FINANÇAS E FOMENTO EMPRESARIAL
UNIDADE DE GESTÃO DE PROJETOS ESPECIAIS**

**REQUEST FOR EXPRESSIONS OF INTEREST
(CONSULTING SERVICES – INDIVIDUAL SELECTION)**

(EXTENSION OF DEADLINE II)

COUNTRY: CABO VERDE

PROJECT: Cabo Verde Renewable Energy and Improved Utility Performance

PROJECT ID N°: P170236

Notice Number: EOI – 007-REIUP-UGPE

Date: January 31, 2023

Assignment Title: Consultancy services for the preparation of road map for implementation and monitoring by ARME the quality of service provided by ELECTRA and AEB to its customers

1. The Government of Cabo Verde has received a financing for equivalent from the World Bank toward the cost of the Cabo Verde Renewable Energy and Improved Utility Performance Project, and it intends to apply part of the proceeds for consulting services. The objective of the Project is to increase renewable energy generation and improve the performance of the electricity utility in Cabo Verde by leveraging private finance. The UGPE intends to apply part of the proceed for consulting services: for the preparation of road map for implementation and monitoring by ARME the quality of service provided by ELECTRA and AEB to its customers.

2. The consulting Services (“the Services”) refers to – (i) Proposal of the Manual of Quality of Service Procedures for the Electricity Sector (MPQS); (ii) assess current situation of ELECTRA and AEB in terms of use of MIS and ICS in key business areas; (iii) define the functional specifications of state-of-art MIS and ICS to support efficient, transparent and accountable execution of operations in all areas; (iv) propose a roadmap for smooth transition from current situation to the full incorporation and effective use of the MIS and ICS; and (v) propose approaches and implementation arrangements for access by ARME to records of the MIS and ICS for the purpose of monitoring quality of services provided by ELECTRA and AEB to its

customers. The assignment is expected to be fully executed during a 6-month period. The Consultant will carry out an initial one-week mission to Cap Verde, to visit ARME, ELECTRA and AEB's headquarters and gather the information needed.

3. The detailed Terms of Reference (TOR) for the assignment shall be requested to the address e-mail given below, from 8 a.m. until 16 p.m. (local time), during the working day or can be found published at the following link: https://backend-ugpe.gov.cv/wp-content/uploads/2023/01/TDR_ROADMAP-FOR-IMPLEMENTATION-AND-MONITORING-BY-ARME-THE-QUALITY-OF-SERVICE_07.04.pdf

4. The implementing agency Unidade de Gestão de Projectos Especias (UGPE), now invites eligible individual consultants (Consultant) to express their interest in providing this service. Interested individuals consultants must provide information indicating that they are qualified to perform the services. **A Letter of Interest and updated Curriculum vitae indicating namely, description of similar assignments, experience and contact references in similar service are required.**

5. To be selected, the individual Consultant must have the following qualifications:

- University degree in engineering.
- At least 10 years of direct experience in operations of electricity distribution companies in emerging countries in areas involved in customer service and industrial control systems.
- Have undertaken similar assignments in comparable organizations and demonstrate extensive and relevant experience.
- Knowledge and experience in business and gap analysis.
- Knowledge and experience in computer hardware, computer applications, telecommunication networks, system architecture design, information systems security and data storage management.
- Knowledge and experience in the design, deployment and commissioning of SCADA systems; including setup of SCADA control/monitoring centers.
- The consultant should demonstrate knowledge of the existing or growing body of Cabo Verde Government policies, standards and legislation related to information systems and related security issues.
- The consultant should demonstrate knowledge of internationally recognized cyber-security standards regarding confidentiality, integrity and availability of critical information.

6. The attention of interested Consultants is drawn to Section III, paragraphs, 3.14, 3.16, and 3.17 of the World Bank's "Procurement Regulations for IPF Borrowers", dated July 2016 and revised in November 2020("Procurement Regulations"), setting forth the World Bank's policy on conflict of interest.

7. An individual Consultant will be selected in accordance with the **Individual Consultant Selection (ICS)** method set out in World Bank's "Procurement Regulations for IPF Borrowers", dated July 2016 and revised in November 2020.

8. Interested Consultants may obtain further information at the emails address below from 8 a.m. until 16 p.m. (local time), during working days.

Email: Irenalina.b.vicente@mf.gov.cv Daniel.Santos@mf.gov.cv

9. The deadline for delivery the expressions of interest is extended until February 07, 2023.

10. The Expressions of Interest must be delivered within the deadline with the mention "Ref^a EOI – 007-REIUP-UGPE - Expression of Interest for Consultancy services for the preparation of road map for implementation and monitoring by ARME the quality of service provided by ELECTRA and AEB to its customers" in the addresses below:

I) by e-mail below: Nuno.Gomes@mf.gov.cv Irenalina.b.vicente@mf.gov.cv
Daniel.Santos@mf.gov.cv

or

II) in sealed/closed identified envelop in the address below:

**Unidade de Gestão de Projetos Especiais
Ministério das Finanças
Attn: Nuno Gomes – UGPE Coordinator
Av. China, Edifício Tribunal Constitucional, 3º Andar
Chã d´Areia - Cidade da Praia, Ilha de Santiago
C.P.nº 145, Republica de Cabo Verde**

11. The UGPE reserves the right to annul the tender process at any time prior to Contract Award, without thereby incurring any liability.